



## Intel® vPro™-Based PC Management

### Complimentary Technologies Provide Full Network Visibility and Manageability

Intel and N-able provide complimentary technologies that provide better and more efficient means for resellers and other service providers to address the IT needs of small and mid-size businesses.

#### N-able N-central and Intel® vPro™ Processor Technology

Intel® vPro™ processor technology extends the functionality of N-central's best-of-class management platform to give you full network visibility and manageability regardless of OS or power state.

- ✦ Remotely discover devices that are powered off.
- ✦ Remotely detect device network presence regardless of power or OS state.
- ✦ Remotely power on devices that are powered off, regardless of OS state.

Intel® vPro™ processor technology allows secure, remote access to the PC virtually any time for maintenance, updates, and upgrades, and for diagnostics, repair, and remediation—even if the PC is powered off, the OS is unresponsive, management agents are missing or hardware (such as a hard drive) has failed.

#### Benefits for IT Service Providers

- ✦ **Reduce your service delivery costs:** Automate more manual activities, roll trucks less often and increase technician utilization.
- ✦ **Strengthen your bottom line:** Generate new revenue streams by broadening your service portfolio. Perform critical functions such as remote monitoring, management, notification, reporting and interoperability, regardless of power or OS state of customer devices.
- ✦ **Grow your revenue rapidly:** Evolve your business into a comprehensive managed services model, following our proven step-by-step blueprint.
- ✦ **Differentiate your offering:** Gain a competitive edge by delivering complete managed services that support a wider array of devices and operating systems.

## Give your customers the benefits of N-able and Intel® vPro™ processor technology

- ✦ **Better IT support:** Remediates IT issues with skill and efficiency without relying upon limited internal IT staff.
- ✦ **Less downtime:** Proactively discovers and remediates issues before customer workflow is affected.
- ✦ **Lower IT costs:** Reduces equipment failures, ensures consistent maintenance and security, and performs quicker and less-costly repairs.
- ✦ **Better security:** Seamlessly maintains security and keeps software up to date. Critical business data and processes are better protected.
- ✦ **IT that can handle tomorrow:** Delivering a 40% improvement in performance and greater energy efficiency, Intel® vPro™ processor technology is ready for today, and tomorrow.

**Interested in talking with us? Call toll free at 877-322-6967 or visit [www.microconvergent.com](http://www.microconvergent.com).**

### About MicroConvergent

MicroConvergent is a national provider of professional IT and remote managed services. Our advanced, automation-enabled technologies are delivered remotely from a secure, state-of-the-art data center, and uniquely supplemented by a nationwide on-site support network. We help businesses maximize the value of their technology investments in ways that are smart, safe and cost-effective.

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